

Noteon Privacy Policy

Website and Noteon - Session Transcriber desktop app
Effective date: 2026-02-02

1. Scope

This policy describes what data we process and why, in connection with the Noteon website and the Noteon - Session Transcriber desktop application. It also covers contact, licensing, payments, and support.

- Website (landing page, downloads, contact).
- Desktop app (recordings, transcripts, and settings stored locally).
- Licensing, payments, and support.
- Future features (newsletter, accounts, cloud services) only if launched and after additional notice.

2. Data controller and contact

The data controller is MM Software, ul. Rakowicka 10B/4, 31-511 Kraków, Poland. Contact: contact@mmssoftware.co.

We have not appointed a Data Protection Officer. For privacy matters, contact us directly.

3. Categories of personal data

- Identifiers and technical data: IP address, device identifiers, browser type, OS, server/CDN logs.
- Contact data: email address and message content (contact, support, complaints).
- Transaction and license data: license type, order identifiers, payment status, masked license key.
- Analytics data: traffic statistics, download clicks, website usage.
- User preferences: language, consent status.
- Newsletter (if launched): email address and consent status.
- Desktop app data: recordings, transcripts, and session metadata stored locally on the user device (not sent to us).

4. Sources of data

- Data provided by you (contact, support, newsletter).
- Data from your device and browser when you use the website.
- Data from payment and license providers (e.g., transaction status).

5. Purposes and legal bases (GDPR)

- Contract performance and service delivery (Article 6(1)(b) GDPR) - license activation, payments, support.
- Legitimate interests (Article 6(1)(f) GDPR) - security, diagnostics, analytics, product

improvement.

- Consent (Article 6(1)(a) GDPR) - EU analytics, newsletter.
- Legal obligations (Article 6(1)(c) GDPR) - accounting and record-keeping.

6. Data processed in the desktop app

The app runs locally. Audio recordings, transcripts, anonymizations, and session metadata remain on the user device. We do not receive session content or process it on our side.

- The user remains the data controller for patient data and is responsible for the legal basis.
- Internet access may be required only for license verification and updates.
- Data may be shared with us only when you choose to send logs to support.

7. Sharing and recipients

We use trusted providers who process data on our behalf. We share data only to the extent necessary to provide the services.

- Hosting and CDN (e.g., AWS/CloudFront).
- Website analytics (e.g., Cloudflare Web Analytics).
- IP geolocation (e.g., ipapi).
- Payments and licensing (e.g., Gumroad).
- Email and support tools.

We do not sell personal data or share it for cross-context behavioral advertising.

8. Transfers outside the EEA

If data is processed outside the EEA, we use appropriate safeguards, including standard contractual clauses.

9. Retention

- Contact data and correspondence: as long as needed to handle the request and for limitation periods.
- Transaction and license data: for the duration of the contract and legally required retention.
- Analytics data: aggregated, as long as needed for analytics and product improvement.
- Newsletter: until consent is withdrawn.
- App data: stored locally until deleted by the user.

10. Your rights

You have the right to access, rectify, delete, restrict processing, object, and data portability, as well as to withdraw consent at any time.

You also have the right to lodge a complaint with your supervisory authority.

If you are a California resident, you may have additional rights to know, delete, and correct your data, and to opt out of sale/sharing. We do not sell personal data or share it for cross-context behavioral advertising.

11. Automated decisions

We do not make automated decisions that produce legal or similarly significant effects.

12. Security

We implement appropriate technical and organizational measures, including data minimization, access controls, and secure communications.

13. Children

The Service is intended for professionals and is not directed to children. We do not knowingly collect children's data.

14. Changes

We may update this policy to reflect changes in services or law. The current version is published on the Noteon website.