

Noteon Terms of Service

Website and Noteon - Session Transcriber desktop app
Effective date: 2026-02-02

1. Definitions

- Service - the Noteon website and the Noteon - Session Transcriber desktop app.
- User - a person using the Service.
- License - the right to use the app under these Terms.
- Payment provider - the entity processing payments and issuing receipts (e.g., Gumroad).

2. Acceptance

By using the website or installing the app, you accept these Terms. The license agreement is formed electronically when you activate a license key.

3. Scope of the Service

Noteon is a desktop app for recording and transcribing therapy sessions that runs locally on the user device. The website provides product information and downloads. The app is not a medical device and does not replace clinical judgment.

You need a Windows or macOS computer and working audio input hardware. Internet is required only for license activation and updates.

4. Eligibility and authority

- You represent that you have legal capacity to enter into these Terms.
- If you use the Service on behalf of an organization, you represent that you have authority to bind it.

5. Licenses and activation

- Plans include Free, Standard (monthly or yearly), and Lifetime.
- A standard license covers 1 user and 1 device unless agreed otherwise.
- License activation happens inside the app by entering a license key.
- License verification may connect to the license provider (e.g., Gumroad).

6. License scope and restrictions

We grant you a non-exclusive, non-transferable license to use the app in accordance with these Terms.

- You may not circumvent licensing protections, decompile, or resell the app.
- You may not use the Service for unlawful activities or to infringe third-party rights.
- You must not share license keys with third parties.

7. User responsibilities

- You are responsible for the legality of data processed in the app, including obtaining required consents.
- You must comply with professional confidentiality and ethical obligations.
- You are responsible for securing the device where session data is stored.

8. Payments and renewals

Payments are processed by the checkout provider shown during purchase. Standard subscriptions renew automatically unless canceled via the customer portal or the instructions in your receipt.

9. Withdrawal and refunds (14 days)

You can withdraw from the purchase within 14 days. To request a refund, contact us and include your transaction details and the email address used for purchase. Refunds are processed per the payment provider's rules. Your license may be deactivated after a refund.

10. Availability and changes

We strive to keep the Service available but do not guarantee uninterrupted availability. We may modify, suspend, or discontinue features for legitimate reasons and will provide notice of material changes when possible.

11. Third-party services

Certain parts of the Service rely on third-party providers (e.g., payments, licensing, analytics). Their terms may apply in addition to these Terms.

12. Intellectual property and feedback

All intellectual property rights in the software and website materials belong to MM Software or its licensors. You receive a non-exclusive, non-transferable right to use the app under these Terms.

If you provide suggestions or feedback, we may use them without obligation to compensate you.

13. Warranty disclaimer

The Service is provided as-is. We do not guarantee the app will meet all expectations, be error-free, or that transcripts will be fully accurate.

14. Limitation of liability

To the extent permitted by law, we are not liable for indirect damages, lost profits, or loss of data. Our aggregate liability is limited to the amount you paid in the last 12 months, unless mandatory law provides otherwise.

15. Indemnification

If you use the Service in a business capacity, you agree to indemnify MM Software against third-party claims arising from your use or legal violations.

16. Force majeure

We are not liable for failure or delay caused by events beyond our reasonable control.

17. Termination

You may stop using the Service at any time. We may suspend or terminate access if you violate these Terms or the law.

18. Privacy

Personal data processing is described in the Noteon Privacy Policy.

19. Governing law

These Terms are governed by Polish law. For consumers, mandatory protections of their country of residence also apply.

20. Contact and complaints

For Terms, licensing, and complaints: contact@mmssoftware.co. We respond as quickly as possible on business days.